



ANNUAL REVIEW
2019

*We believe that every child
deserves the opportunity to be
their best, and that parenting
should be a joyful and
rewarding experience.*





CONTENTS

FOREWORD.....	5
CEO'S MESSAGE.....	6
SPOTLIGHT ON OUR SERVICES.....	8
HIGHLIGHTS OF 2018/2019.....	10
OUR STORIES.....	14
DATA SNAPSHOT.....	19
BOARD OF DIRECTORS.....	21
FINANCIALS.....	22
FUNDERS, SPONSORS AND RESEARCH PARTNERS.....	23







FOREWORD



Jen Dunlop
Chairperson

As a firm believer in the importance of a supportive community to the health and wellbeing of our social fabric, I was honoured when outgoing Chair Martin Black asked me to consider taking on his role. That was over twelve months ago and since then, every interaction with this remarkable organisation has been a privilege.

The machinery of government changes and shifting political landscape has involved navigating through new and different relationships and arrangements to meet the needs and expectations of the families we serve. As a board, we are extremely fortunate to have a highly motivated and capable team that are committed to the changing needs of families and communities, to meet the challenges of raising children and young people. I have been privileged to work with this committed team, so many dedicated volunteers and a strong supportive board who, together, have enabled consistent excellence across all levels of service.

I would like to take this opportunity to offer my grateful thanks to our leadership team under the guidance of Fiona Beermier, our incredibly dedicated CEO. Our source of success is our people and the culture of excellence they have created. Our people don't say "but we've always done it this way" they say, "how can we do it better?" and "what else can we do?"

I also acknowledge the outstanding contribution of former board Chair Martin Black, who retired in September 2018, after 20 years of service. I also acknowledge the valuable contribution of board members Veronika Kretzer and Kim Stokes and welcome Katherine Allen, Michael Bisset, Dr Sapna Jessy and Greg Milner.

The past twelve months have seen many exciting achievements for Ngala. The Board collectively endorsed and approved Ngala's Three Year Strategic Plan. The first output of the strategy was to refresh the presence and profile of the organisation. The Board worked closely with the leadership team to develop this exciting brand refresh and new tagline of Raising Happiness. With the strategy now in place, I look forward to Ngala growing as a stronger and sustainable organisation moving towards a future where Ngala can continue its dedicated work in our community.

In closing, I would like to recognise the support I have been given in my role as Chairperson from the broader community and say a huge thank you to the growing Ngala family.

Jen Dunlop

CEO'S MESSAGE



Fiona Beermier
Chief Executive Officer &
Company Secretary

CEO'S MESSAGE – ANNUAL REVIEW 2018/2019

This last year at Ngala has been truly remarkable and inspiring as we took steps towards the future as a stronger organisation with the best outcome for a child at the very heart of what we do. With the needs of parents and children always at the forefront of services and programs, Ngala must always strive to find new ways to remain relevant to the communities we support. This is why our emphasis as an organisation in this last financial year has been to work towards stronger sustainability, innovation and growth at Ngala. The Board and Executive team have worked together to set in place our three-year Strategic Plan which will take us from 2019 to 2022. This represents the first steps on a journey towards a new and sustainable future for Ngala and one which we will move towards together as a unified team.

Underpinning the development behind our Strategic Plan is our "Why" statement. A crucial part of our planning was to ask ourselves, "Why does Ngala exist?" and our why statement was created - "At Ngala we believe every child deserves the opportunity to be their best and that parenting should be a joyful and rewarding experience." Together, our Strategic Plan and 'Why' statement will further reinforce that Ngala is a community service organisation that pays a social dividend back to our stakeholders and that our primary investment is for the child, especially in the early years.

As part of our strategy, we recognised the need for Ngala to re-engage with our community. The planning and concept of our refreshed logo, and tagline of Raising Happiness was developed in this last financial year. Our team worked hand-in-hand with Lush, The Brand Agency, understanding the needs of parent and child through qualitative and quantitative research melded with the important work Ngala does in the community.





We discovered, that happiness can be the feeling of support and connectivity that a parent feels when they first contact Ngala. It's their sigh of relief. Happiness is also about creating a safe space with warmth and community; supporting a parent throughout all stages of their child's life, from conception to adulthood. Ngala services, underpinned by research, evidence, and shared experiences, will be there as a steadying hand on the journey a parent takes with their child, every step of the way.

Raising happiness is the beginning of our brand story that extends into the full breadth of our services for a parent and child and we are so very proud to share this with everyone.

Elsewhere in the business, we faced some challenges that involved some difficult negotiations. At the end of 2018, we were at risk of losing funding for programs managed by Ngala which fall under the Indigenous Advancement Strategy (IAS). Through perseverance, of many very early morning calls to Canberra and strong advocacy from Ngala, the Federal Government extended the funding period. Which we are very grateful for their continued support. Our actions highlight the commitment of all Ngala staff to the community as this has been the linchpin of the success of not just these programs but all our programs and services.

As we move towards a stronger future driven by our Strategic Plan, I am very much looking forward to the development of the Crown Land in Kensington which was gifted to Ngala in December 2018. We are very appreciative to the State Government for their support as it demonstrates the government's commitment to the importance of early childhood development and parenting, as well as their confidence in Ngala. The land will be the location of a collaborative space which we believe will be an Australian first, building on current national and international thinking and trends. Ngala has identified this as a unique opportunity to bring together researchers, service providers and the community to create a new direction for early child development. As always, we will look at this through the lens of the primary needs of a child and I look forward to working with both our internal and external stakeholders on this wonderful project.



I would also like to acknowledge the late Syd Corser AM OBE CITWA, who passed away in April this year. I had the privilege of meeting Syd last year, a gentle and gracious man. Syd was benefactor and mentor to all at Ngala from the late 70s. During this time Syd was the inaugural Chairman of the Ngala Board and also a member on the Ngala Business Advisory and Building Committees. Board members and Friends of Ngala, past and present, together with the staff, families and wider community of Ngala all benefited from his wisdom, grace and generous heart.

Next year, will be the beginning of our 130th year as an organisation making it a milestone year not just for Ngala but a wonderful reminder of how Ngala has been a crucial part of the lives of many West Australians. We hope to create more opportunities and continue to provide the programs and services which will contribute to the best possible outcome for a child.

Finally, I would like to thank our Ngala Board for their continued guidance and support and acknowledge all staff for their professionalism and dedication in all the work they do. It is only through your efforts that we will achieve our 'WHY', where all children will be given the opportunity to be their best. So thank you for what you do every day. As we work together towards our unified goals, I look forward with great enthusiasm to Ngala continuing to embed itself as a lead provider of services and support to children, parents and young people across our vast and wonderful state.

Fiona Beermier

COUNTRY FAMILIES @ NGALA

Ngala have partnered with WA Country Health Service (WACHS) to provide free child health and parenting information and support to families living in regional, rural and remote WA.

This is a pilot program which takes the opportunity for tele-health even further by using the contemporary digital channels that are available. The average births in Western Australia are more than 30,000 annually. In the regional and remote regions in 2018 there were 6,484 births recorded. This identifies new parents who may have no immediate access to parenting support or advice due to them living in remote regions. The Healthy Country Kids Strategy provides digital and available touch points for parents to provide them with the parenting support that they need – from simple questions to more in depth developmental growth webinars.

This last financial year, Country Families @ Ngala have conducted:

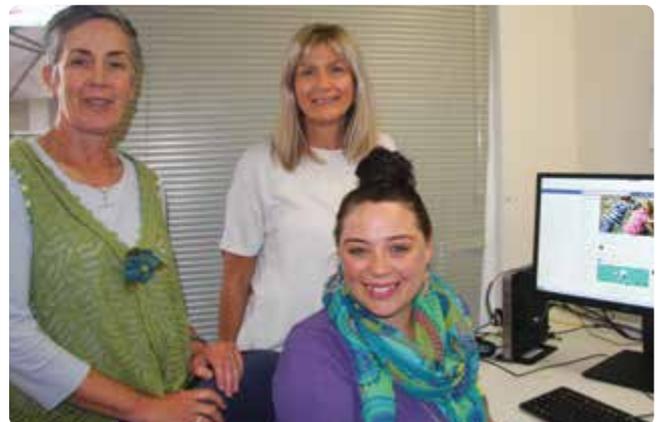
- **67 parent initiated live chat sessions**
- **187 parents attended 49 education sessions**
- **600 members have joined the Closed Facebook Group**
- **134 initial Consults and 117 follow up Consults**

With the service always on the touchpoint of innovation, Country Families @ Ngala have since launched interactive Facebook Live sessions and the next step will be SMS for New Dads. The service also recognises the obvious challenges of constant upskilling of staff in the ever evolving technology of social and digital

media, connectivity issues in rural and remote WA, long distance relations building and promotion and accurate and thorough data collection. Country Families @ Ngala are always looking forward. Harnessing digital media for the best engagement and support provided to the ever growing community living across West Australia.

"The advice and support Country Families @ Ngala has given me over the past few months has been invaluable. I am a first time mum in a town that doesn't currently have their own child health nurse or mother's group and I have had many questions and challenges. Using a combination of your services has been such a huge support to build my knowledge and understanding on various things, but overall confidence as a mother,"

Country Families @ Ngala parent



COUNTRY FAMILIES @ NGALA IN THE COMMUNITY

Online 'Live Chat' –

Chat with a Ngala Child Health Nurse every Monday to Friday, 9:00am to 11:00am (excluding public holidays).

Online Early Parenting Groups –

Group discussion, Q & A and information for parents of babies aged 0 to 6 months.

Online Parenting Workshops –

Education sessions on a variety of topics for parents of children aged 6 months to 8 years.

Individual Consultations –

30-minute video or phone consults with a Ngala Child Health Nurse for child development information and parenting support.

Facebook Group –

Join a community of other country families to access Facebook Live sessions, parenting tips and program updates. Search CountryFamilies@Ngala on Facebook.





MYTIME RURAL REMOTE

In February 2019, Ngala submitted a proposal to the Parenting Research Centre to provide the MyTime program to parents and carers of children with disability, developmental delay or chronic medical conditions, living in rural and remote areas of Western Australia where typical MyTime groups do not currently operate. Ngala successfully launched MyTime Rural Remote in May 2019.

MyTime Rural Remote builds upon Ngala’s existing Country Families @ Ngala program which currently provides child health information and parenting support to families of children (birth to 8 years of age) living in regional, rural and remote areas of Western Australia using enhanced technology. Ngala’s proposal for MyTime Rural Remote had the benefit of building on the existing technology, infrastructure and lessons learned from Ngala’s Country Families model.

Through MyTime Rural Remote, Ngala aimed to respond to the needs of those parents and caregivers of children with disabilities, developmental delays or chronic medical conditions, who live in regional and remote areas of Western Australia, and do not have access to “on the ground” MyTime groups, by providing



on-line group sessions and a closed Facebook page as channels for parents to connect and find support.

Currently, there are 22 families registered with the program and 47 parent members actively on the closed Facebook group.

These services are being provided at no cost to the parents and are being accessed through online registration via a link, by emailing or calling the nominated Ngala representative, or through the Ngala website.

MYTIME RURAL REMOTE FOR COUNTRY FAMILIES



MyTime Rural Remote is an online service for parents and carers of a child with a disability, developmental delay or chronic medical condition.

You'll be able to access a Wednesday online group session and join our closed Facebook group with other members who 'get it'.

Our online sessions and Facebook group create opportunities for you to share your experiences, learn about services and support available to you as well as gain access to trusted and reliable information.

Join our closed Facebook Group today at ngala.com.au/program/mytime-rural-remote to begin your MyTime Rural Remote connection.



For more information call 0427 390 795 or email jsummer@ngala.com.au



HIGHLIGHTS

MINISTER BEN WYATT'S FIRST VISIT TO NGALA

This year, Minister Ben Wyatt MLA visited for the very first time the services at Kensington and was introduced to the future site of Ngala's vision for the future of child development services which will be located on the Crown Land gifted to Ngala in December 2018.

Minister Wyatt learned about the expansion to the current Kensington location which will include the establishment of a 108 place state-of-the-art Early Learning Centre, as well as an innovative community service facility where children, parents and families have the opportunity to learn, play and grow together.



A CREATIVE TIME WITH OUR EARLY LEARNING DEVELOPMENT CENTRE CHILDREN

The Hon. Simone McGurk, Minister for Community Services, Children's Interests and Women's Interests, visited Ngala's Early Learning and Development Centre in Kensington in March 2019. Minister McGurk saw how the centre curriculum and environment is experienced by the children in care. Ngala's curriculum is influenced by the Early Years Learning Framework which recognises the early years of life as being the most important for lifelong learning.



TIM MINCHIN'S GIFT TO NGALA

When Tim Minchin was in Perth showcasing his wonderful talent and humour, he gave-back to the local West Australian community by donating to a select few charities through his concerts. Ngala had the honour to be one of the recipients. It was all thanks to a strong family connection Tim had with Ngala, it goes back to his family friend and late Matron of Ngala, Beryl Grant AO, OBE. As Tim said, "She was a friend of my Gran. She was pretty amazing."

Tim's generous donation of \$50,000 means Ngala will be able to provide more support to those families in need across the state.



A VISIT FROM AMANDA RISHWORTH

The Hon. Amanda Rishworth MP, Shadow Minister for Early Childhood Education and Development visited Ngala in March to learn more about how Ngala delivers supports to the local community. Minister Rishworth spent time with the team at our Hospital where our Day Stay and Extended Stay services are delivered to families. She also met with Ngala's Early Learning Development Centre team in Kensington.



NGALA A PROUD RECIPIENT OF THE SYNERGY SOLAR FUND

Ngala was one of the recipients of the Synergy Solar Fund. The system was installed in December 2018 and has a projected savings for Ngala of \$21,123 over a period of 4.7 years. The solar panels were installed on the roof of Ngala in Kensington, which houses our hospital services, Parenting Line, Country Families @ Ngala and Private Consults for individuals and groups.

Ngala was one of six local not-for-profit recipients of the system which has been tailored to the way the organisation uses energy. By using solar to save money on energy bills, Ngala is able to use the money saved to invest back into supporting the community.



MINISTER KEN WYATT MEETS THE NGALA MIDLAND TEAM

In February 2019, the Hon. Ken Wyatt AM visited Ngala's Midland site and met staff including one of Ngala's Aboriginal teams, Ngalang Moort Ngalang Kurlanga (NMNK).

NMNK is a dedicated community service based in the City of Swan delivered by Aboriginal staff

for Aboriginal families. Through Minister Wyatt's representation of Hasluck, which covers the City of Swan, Ministers Wyatt discussed the good work and engagement the NMNK team brings to the Aboriginal families living in the area.



LEAD GRADUATION CELEBRATIONS IN GERALDTON

On Friday 26 October, 12 young leaders graduated from our inaugural LEAD program. Following months of leadership and development, each young leader presented to an audience of 90 on their journey with LEAD, the impact it had on them and their community projects. These inspirational moments were accompanied by Julian Pace, a guest speaker from Happiness Co to inspire and

motivate all in attendance. The graduating class was joined by Hon Darren West MLA, Mid West Development Commission CEO Gavin Treasure, City of Greater Geraldton Mayor Shane van Styn and Councillors Keemink and Colliver. The young leaders were surrounded by their family, employers and those who had provided their leadership expertise throughout the program.





OUR STORIES

STRENGTHENING NGALA'S FUTURE – THE DEVELOPMENT OF NGALA'S WHY AND STRATEGIC PLAN 2019-2022

This year has been a busy year of planning towards Ngala's future with the development of a three-year Strategic Plan which will focus to develop, evolve and deliver contemporary child development services through:

- Engagement with parents and young people;
- Continual development of a workforce entrenched in Ngala service frameworks; and
- Use of the latest internal and external research

Endorsed by the Board in December 2018, the Strategic Plan addresses four key result areas of Ngala:

- People and Culture;
- Sustainability;
- Presence and Profile; and
- Service Impact

The three-year strategy will be underpinned by Ngala's "Why" Statement and reason of being which is:

"At Ngala we believe every child deserves the opportunity to be their best, and that parenting should be a joyful and rewarding experience."

Together Ngala's three-year strategy and "Why" statement are the guidance and drive for the organisation to expand its reach and influence on positive child development while continuing to enhance the experience of parenting.

Developing the new logo and tagline

To deliver the Strategic Plan, Ngala will roll out 21 business strategies aligned with the Strategic Plan targets. One of the first business strategies that was planned and developed between January and June 2019 was a new logo and tagline for Ngala. The logo and tagline was developed with a brand story and entwined to the strength of Ngala.

The journey in the development of the new logo, tagline and brand story was a collaborative effort with Lush – The Content Agency, to deliver not just a fresh new look but also a strong brand narrative which tells the Ngala story. This was the conception of Ngala, Raising happiness.

The inclusion of a new symbol for Ngala was inspired from the meaning of Ngala (We Two) and the overlay of the hearts (a venn diagram) where Ngala + Parents come together for the child in the middle. The colours of the logo were chosen to symbolise the iconic West Australian nature scape of the hues of the land where the inspiration of nature is the sigh of relief parents can have as they reflect on the dawn or dusk of their day.

Qualitative and quantitative research was conducted by Lush to provide us with the most resonating and connected logo and tagline which involved:

- 165 parents were surveyed;
- Ngala staff dialogue sessions;
- Ngala parent workshops and
- Ngala Board workshop and feedback session

And the inclusion of research from:

- Frameworks Institute – Navigating Waters, talking about parenting;
- Parenting Research Centre – Perceptions of Parenting;
- Telethon Kids Institute and
- Colabs – Cultivating Nature

The development of this new look and feel of Ngala was underpinned by Ngala's framework of evidence and research informed. Using the research collected, the new logo and tagline resonates with a sense of importance and deliberate impact to the community Ngala engages with for current and future generations of the communities we engage with.





NGALA'S EXPANSION NEXT DOOR IN KENSINGTON – ENHANCING CHILD DEVELOPMENT OUTCOMES

The WA State Government has granted a portion of Crown land in Kensington to Ngala to help expand its valuable support services to children and parents. The land will be home to an integrated service and a new state of the art childcare facility that will enable WA families to access child development and parenting services.

Minister for Transport, Planning and Lands Rita Saffioti MLA said, "Ngala has played a pivotal role in supporting WA families to access childcare and parenting support for more than 125 years, and is a service that families have grown to rely on.

"The Government is pleased to be able to help Ngala to expand their Kensington base to ensure even more families can access these vital services.

Community Services Minister Simone McGurk MLA added, "Early childhood education is vital to support children's development. "By building strong foundations in the early years, we are supporting a brighter future for our children, our community and our State."

The planned space will be a place for organisations and providers with a shared vision for childhood development and parenting to collaborate share learning and pool resources. This will include working alongside long-term research partners to streamline the process of translating research into practice through consistent rollout across the family services sector. The collaboration and partnerships will provide key findings that will enhance the child and family services sector, ensuring that the community benefits.

THE FRIENDS OF NGALA

The Friends of Ngala (FON), the fundraising arm of Ngala has been entwined with the organisation since 1890 when it was originally known as the Working Committee of the House of Mercy.

**Friends of
ngala.**

Over the years, families who have used Ngala's services have benefitted from the time and commitment of the FON and the results of their fundraising work. The volunteer based FON is led by a President and supported by a dedicated committee. In the last year the FON have hosted events which included a luncheon with guest speaker Professor Donna Cross, their Annual Dinner Dance, as well as engaged with Tim Minchin for his charitable gift to Ngala through his concerts here in Perth. Collectively the FON has raised more than \$100,000 for Ngala.

The fundraising goals of FON are aligned to Ngala's program and service requirements. Fundraising goes directly to the services and programs which needs additional support. The FON's focus on fundraising also spotlights the needs of the West Australian community. One of the primary focus areas for the FON is to provide for better supported outcomes for Aboriginal children and their families. Funds raised also allow Ngala to develop programs supporting Aboriginal children and families in regional West Australia.

Driving the fundraising goals of FON is Shelley Archer, who has sat in the role of President of the FON since 2018. Shelley has a personal connection to Ngala which began when she was just 15 years old.

Those who have met Shelley know she's a passionate supporter for gender equality, education, health and wellbeing for disadvantaged children. Shelley first came to know Ngala when she was just a teenager. Shelley was the ninth child of a family of 16 children. At the tender age of 15, Shelley found out that she was pregnant. She had no idea she was pregnant until the doctor explained to her that she was. Coming from a strict Catholic family upbringing, Shelley's first thoughts at that stage was "I can't be pregnant – I'm not married." Due to societal expectations in the seventies, Shelley could not be seen obviously pregnant as she was not just young but also unmarried.



Shelley Archer,
her daughter
Melanie and
granddaughter
Taylah

Four and a half months into her pregnancy, she was sent to Ngala to hide her growing belly. She spent five months with guidance from nurses, who looked after her health and wellbeing throughout.

Every week, child services met with Shelley to suggest she give her child up for adoption, believing she was too young.

"It was a tough time but we also had fun as a bunch of girls in the same circumstance. At night, we used to sneak out of the rooms and raid the kitchen, the cook always left out hot chocolate and biscuits for us," said Shelley.

"I was not allowed to leave the premises at all but I used to sneak out. My brothers used to meet me beyond the fence line, imagine, I was eight months pregnant crawling under a fence, to get to the tennis court behind the building to see my brothers," Shelley recalled.

While there were some strict rules, there were some Ngala nurses who stood by 15-year-old Shelley and helped her navigate the lifelong decision she had to make. As Shelley tried to come to terms with the adoption option, some Ngala nurses encouraged her to keep the baby – if that's what she truly wanted, and it was.

Returning the love

Ngala helped Shelley through one of the hardest times in her life.

It wasn't smooth sailing after she decided to keep baby Melanie. She had broken the rules in more ways than one – first, she had seen baby Melanie when she wasn't supposed to after birth, and second, she convinced child services to let her take Melanie home with her to live with her family.

Finally, Shelley returned home with Melanie, after convincing her father that all babies are gifts from God. She stayed with her family for a year and after that time moved out to raise her daughter independently. Today Melanie has a daughter in high school and Shelley adores spending time with her grandchild.

"My experience at Ngala, I took it in as positively as I could and I would not be the woman that I am if not for it," said Shelley.

Now, she's also taking the chance to give back meaningfully. Together, Shelley and the Friends of Ngala are fundraising to make sure families living in West Australia have the opportunity to access services provided for Ngala for the long term.



WHEN SARAH MET PENNY

Every parent has their own journey to travel with their child and one thing for sure, is that no two children are alike. Sarah McGraw found this out when her young son Oliver was born in 2017. Not a first time mum, Sarah first entered motherhood 12 years earlier, however when Oliver was born 27 weeks premature, she entered a space she was unfamiliar with. "I was in survival mode and the joy of parenting was definitely lacking. I had this beautiful new baby and it was hard to cope," Sarah remarked.

As Oliver was a preemie baby, he was programmed to wake every three hours for feeds. This continued even after he was discharged and at home. When Oliver was six weeks corrected, Sarah attended her first mother's group session and through talking about her experience, she was given a booklet which referred to a few services which provided sleep help. One of the choices was Ngala's Day and Extended Day Stay hospital service. Sarah quickly contacted Ngala and booked in for a Day Stay.



Sarah was greeted by Ngala's Director of Nursing Penny Walls who is also Ngala's Intake Nurse. "One of the first things I learned from the start was that it was ok not to be ok," Sarah remarked.

Our staff recognised immediately that Sarah would benefit from support with Oliver and by luck, there was a cancellation and Sarah and Oliver were booked in for a stay.

"It was a rollercoaster with Oli and our first week-long stay was huge! We worked on the removal of the dummy and we learned strategies on how to cope. After our first week stay, we went to and fro from Ngala for a while but our biggest impact week was the third time we were booked in and that was when Oli really learnt how to settle himself more confidently," said Sarah of her experience.

Penny was one of the very first people Sarah met from Ngala. Penny supported Sarah on the lead up to all her three admissions with Oliver and to support both Sarah and Oliver, emotionally and physically.

"Being able to unravel things for Sarah and holding her and supporting her as a parent is a really important part of the process and that's what can make a huge difference in the lives of each parent who comes to us," said Penny.

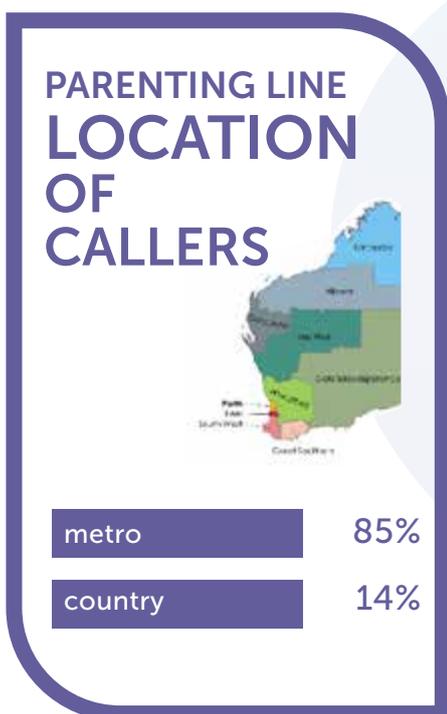
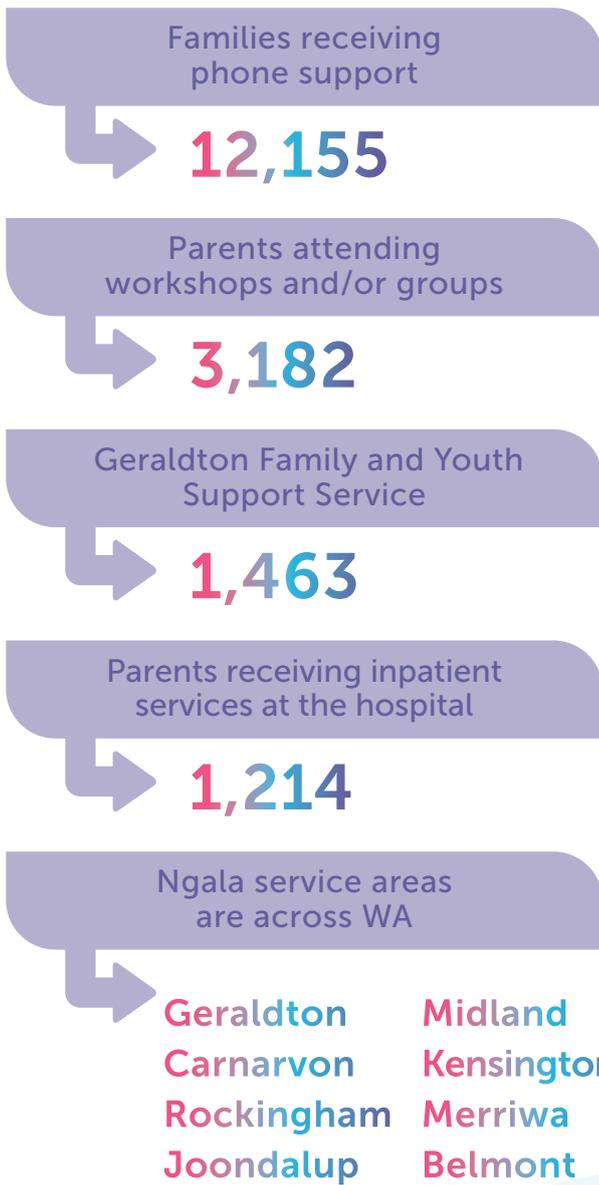
Sarah was 12 weeks pregnant with baby Penny when she was booked for a Day Stay the last time with Oliver. The Ngala team were the very first to know, outside of family, about the soon to be born baby!

"I always felt that Penny was one of the most positive people I had ever met and it just made me realise what a bright light she has been in my life. It was so easy to name our new baby after her," said Sarah with much joy.

"I'm booked in for an admission with both Oliver and Penny.

At Ngala I have had the opportunity to also learn not just the strategies around one child but also how to manage both children, at the same time," Sarah said.





MOST POPULAR QUESTIONS CALLED THROUGH ON THE PARENTING LINE:

- How do I get my baby to sleep for longer.
- How do I know that my baby is getting enough milk?
- How do I stop my toddler from coming to our bed?
- Why is my child misbehaving or being clingy?
- Why is my teenage son/daughter behaving the way they are?







BOARD OF DIRECTORS

CHAIRPERSON

Jen Dunlop

BA, Dip Ed, MBA

Management Consultant Social Ventures

DEPUTY CHAIR & TREASURER

David Izzard

GIACD, CSA, MBA,
CPA, B.Business

Proprietor, Bowman Gate Pty Ltd

OTHER MEMBERS

PRESIDENT, FRIENDS OF NGALA

Shelley Archer

Graduate Certificate
In Indigenous Sector
Management, ECU

Aboriginal Development Consultant

Andrew Annand

B.Business, FCA, GAICD

Independent Financial Adviser

Michael Bisset

Master of Commerce and Bachelor of Business
HR, Health and Safety, Community Relations
Retired Group Executive Human Resources
(Asia Pacific) – Newmont Mining

Dr Sapna Jessy

Paediatrician

Bentley CDC and Armadale Public Hospital

Dr Lucy Hopkins (on sabbatical)

Lecturer, Children and Family Studies
Edith Cowan University

Dr Vicki Banham (Alternate Director)

Associate Dean, (Social Work,
Social Science, Counselling, Youth Work)
School of Arts and Humanities, ECU

Prudence Hawkins

Bachelor of Law and
Bachelor of Arts

Katherine Allen

Bachelor of Administration, GAICD
GM, Northern Agricultural
Catchments Council Geraldton

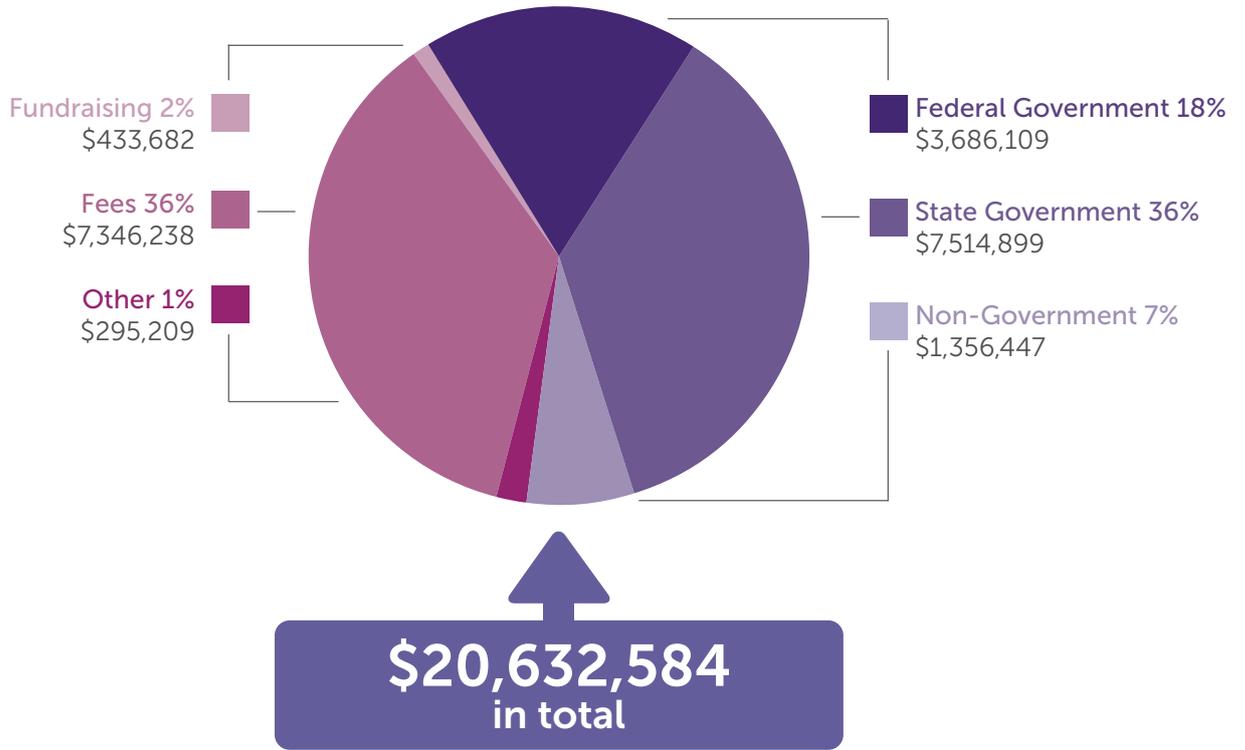
Greg Milner

LLB, BCom

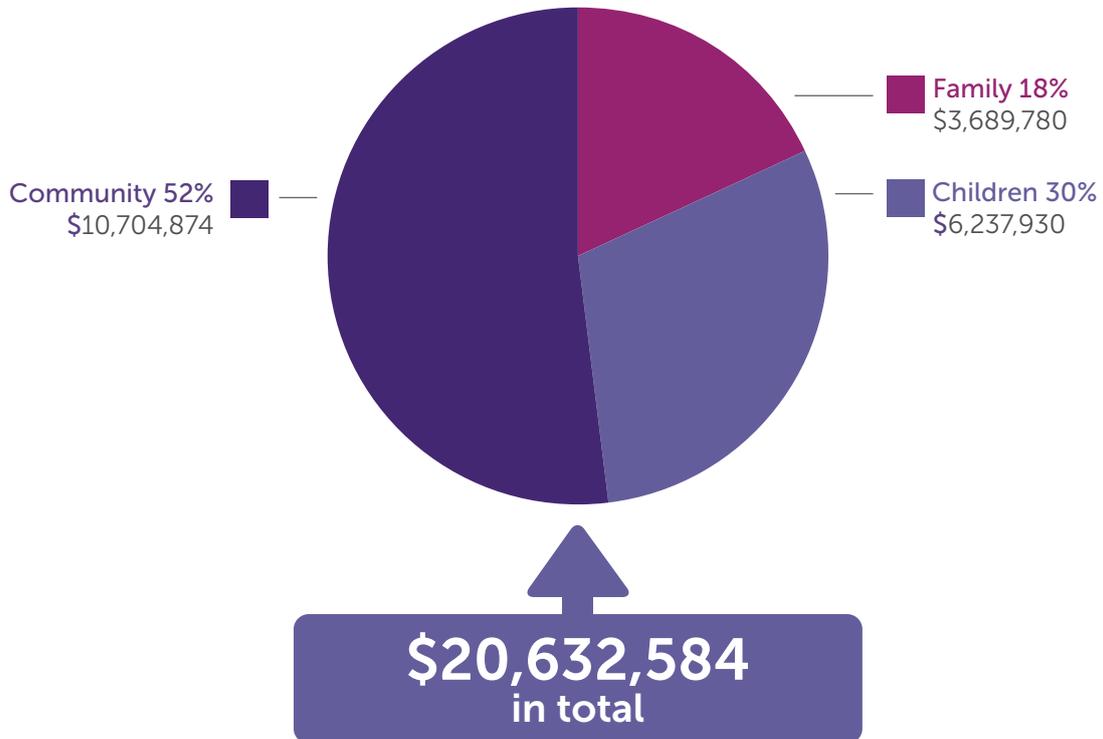
Councillor, City of South Perth

FINANCIALS

INCOME BY SOURCE



INCOME BY ENTITY





FUNDERS, SPONSORS AND RESEARCH PARTNERS

Local Government

- City of Greater Geraldton
- City of Swan

Australian Government

- Department of Prime Minister and Cabinet
- Department of Social Services
- Department of Education

Government of Western Australia

- Department of Corrective Services
- WA Country Health Service
- Child and Adolescent Health Service
- Department of Communities
- Department for Child Protection and Family Support
- Department of Education WA
- Department of Health WA
- Department of Jobs and Small Business
- Lotterywest
- Mid West Development Commission

Membership Organisations

- The Rotary Club of Como
- The Rotary Club of Ascot
- United Way WA
- Collier Pines Ladies Golf Club
- WA Council of Social Services
- Swan Chamber of Commerce

Organisations

- Rio Tinto
- BHP
- Woodside
- Brotherhood of St Laurence
- Telethon
- SDERA
- Bendigo Bank
- Parenting Research Centre
- Strzelecki Holdings
- Hawaiian
- The Margaret River Chocolate Company

- The Smith Family
- HBF
- BUPA
- WA Primary Health Alliance
- Early Childhood Australia
- Headspace
- Missions Australia
- Anglicare WA
- Parkerville Children and Youth Care
- Medibank
- Live Nation Australasia Pty Ltd
- Navel Enterprises Pty Ltd
- Bowman Gate Pty Ltd
- Spinifex Trust
- Lake Karrinyup Country Club
- United Way

Research Partners

- University of Western Australia & McCusker Centre for Citizenship
- Curtin University
- Murdoch University and Ngank Yira Research Centre for Aboriginal Health and Social Equity
- Huntingtons WA
- Edith Cowan University
- The Fathering Project
- Dads Group Inc
- The University of Newcastle
- Telethon Kids Institute
- Baptist Care
- Noongar Patrol
- Ian Potter Foundation
- Anglicare WA
- Wanslea
- Edith Cowan University
- Social Research Network
- Social Change Alliance

Trusts and Foundations

- Stan Perron Charitable Trust
- The Ian Potter Foundation



NGALA COMMUNITY SERVICES

ABN: 35 129 500 223

NGALA CHILDREN'S SERVICES

ABN: 31 129 500 205

NGALA FAMILY SERVICES

ABN: 12 129 500 125

9 GEORGE STREET | KENSINGTON, WA 6151

WWW.NGALA.COM.AU

